

Quality policy

Our quality policy at *limoss* GmbH & Co. KG in Wetter

Preamble:

We are a leading company for the planning, design and manufacturing of linear actuator systems, mainly for the furniture, cinema and care sectors. Our aim is to meet the quality requirements of our customers in all aspects of our business activities to build and expand long-term partnerships for mutual benefit.

Our quality policy serves as a guideline for our employees, who are the heart of our company and implement our quality policy in all departments and processes daily.

Many thanks to all our employees for their support and realization.

1. Customer orientation

We place the needs and expectations of our customers at the center of our actions and see ourselves as a partner to our customers in creating best possible solutions. Through regular exchange, we better understand customer requirements and by forwarding customer feedback to the relevant departments, we can offer customized solutions and adapt and improve our internal processes in a goal-oriented manner.

2. Continuous improvement

We commit ourselves to the continuous improvement of our products, processes and services. Through systematic analysis, training and innovative approaches, we constantly strive to increase the utility value of our standards.

We have an internal suggestion scheme for employees to identify potential for improvement. Each suggestion is reviewed in detail by a specially appointed committee consisting of managers and employees, its effectiveness evaluated and, if suitable, implemented and awarded a bonus.

Regular and needs-based trainings for employees are carried out.

The quality of our processes is regularly evaluated based on key figures, the effectiveness of the processes is reviewed through internal audits and the processes are adapted and optimized to changing requirements by the departments involved at least once a year.

These adjustments are jointly defined and standardized in order to maintain acceptance among employees and thus ensure implementation.

3. Employee commitment

Our employees are the heart of our company. Every employee in our company plays an important role. We promote a culture of commitment, responsibility and cooperation.

Through regular training and development, we ensure that our team has the necessary skills to deliver

high-quality results.

Team-building activities take place, such as larger, but also small, spontaneous company events or joint leisure activities.

4. Sustainability

We are committed to sustainable practices in production and trade. Environmental protection and resource conservation are integral components of our corporate strategy. We strive to minimize our ecological footprint and use natural resources responsibly.

Our plastic housings are made from recycled materials wherever possible. For the packaging of our products, we use environmentally friendly materials such as paper and cardboard or recycled plastics.

We have our own repair department where defective drives are repaired and used drives are overhauled instead of being thrown away.

Before non-repairable items are scrapped, they are disassembled as far as possible and the individual parts, separated according to material, are disposed of professionally by a disposal company and, if necessary, recycled.

The lighting in all rooms and halls has been converted to LED; motion detectors in rooms that are not in permanent use only switch the lights on when necessary in order to further minimize energy consumption.

New company vehicles to be purchased will be equipped with hybrid or electric engines.

5. Supplier partnerships

We select our suppliers carefully and work closely with them to ensure that they meet our quality standards. Long-term partnerships with reliable suppliers are crucial to our mutual success.

Regular supplier audits and supplier evaluations serve to ensure quality standards.

We provide our suppliers with training as required to communicate our requirements and support them in complying with our quality standards.

Long-term contracts with strategic partners result in planning security, a better exchange of know-how and innovations to increase product quality and efficiency, as well as the early identification of quality problems and their solutions.

Joint development projects contribute to improving product quality by combining specialist knowledge, identifying challenges at an early stage, optimizing production and development processes and adjusting to the specific requirements of our company.

We remain loyal to our suppliers even in economically challenging situations, as far as this is commercially justifiable.

6. Compliance with standards and regulations

We comply with all relevant legal requirements and industry-specific standards. Our quality assurance systems are designed to meet these requirements and are regularly reviewed.

Employees are informed regularly and as required about the legal requirements and trained accordingly.

7. Transparent communication

We promote open communication internally and externally. Feedback from customers, employees and partners is actively sought and incorporated into our improvement processes.

Regular team meetings are conducted to discuss projects and challenges. Current developments in the company are communicated to employees on a weekly basis by the department heads.

Conclusion

The quality policy of **limoss** GmbH & Co.KG in Wetter is regularly reviewed and updated to ensure that it is adapted with changing market conditions.

We are committed to implementing these principles in our daily activities and thus making a sustainable contribution to the success of our customers and our company.

Michael Kochem

Jesko Teitge

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